

Questions Log: Forms & Deadlines Questions

Q: Will there be certificates that can be printed out for attendance at these sessions? If so will they be on the Region 12 site?]

A: After 5 days, you may return to your account on ESC 12's website (www.esc12.net), use your login and password, and scroll down to see the bottom of the page to "Transcript Items..." Click the "Cert" link on the right of each session to get your certificate for each webinar.

Q: Where can I find questions and answers from last sessions?

A: A listserv message will be sent by Cathey with those details.

Q: Can you explain or give examples of surveys we could use to identify more low SES students?

A: This is explained in the E-Rate manual in the Calculating Discount tab and on the USAC website in Step 5: Calculate the Discount Level. Click on the link to the right -- Alternative Discount Mechanisms.

Q: If we are using just the NSLP figures reported in the October snapshot, do we need any documentation other than the printout from your website?

A: No, the reviewers will compare your figures with the NSLP numbers and since this will be the same, you may not have any questions regarding this.

Q: Are vendors allowed to begin showing your discounts on your bills before you submit your Form 486?

A: They can but they usually do not. If they discount in advance there's no guarantee that you will be funded and then, they'd have more steps to take to get there payment.

Q: if there is a service you submitted in an FRN and the local telephone company cannot deliver in time, if I submit a form 500 to release the money, is it cancelled only for this year or forever?

A: All form 500's are irrevocable.

Q: to clarify: I submit a 486 only after I receive the FCDL,

A: that is correct

Q: Is there an amount threshold that applies to the Form 500? For example, should we file a Form 500 to release \$10?

A: This seems like a lot of work for such a small amount but I can't say what is too small. You'll be a great steward of this precious money if you release everything that is not used.

Q: Form 500 - How many years back do you suggest to go back and release the money?

A: 2006 is a nice place to start.

Q: I marked my Form 486 complete and then realized that I put the incorrect information for the Authorized person. Now I can't get back to the form to correct it. My supervisor is unable to certify the form online because the information does not match the PIN. What is my best course of action?

A: Have your new superintendent submit the application in hard copy and he will receive his own PIN. PIN's should not be used except by the person to who it was submitted.

Q: What's the site address where you can look up the unused funds for an FRN?

A: <http://tpesc.esc12.net/eratedata/default.aspx>

Q: When I upload a spreadsheet to the 471 with a list of eligible entities to calculate the discount, not all of the columns populate on the form (campus ID number, etc.). The NSLP data is uploaded. Do I have to input all of the missing information by hand?

A: Yes you do.

Q: I've had a hard time finding information about Rural and urban locations. Do you have any suggestions?

A: Go to USAC website, reference area, Letter M, MSA data, select Texas - if you are on this list, you are considered Rural. More in this afternoon's webinar.

Q: The 'Funding Analysis' page shows the totals of all years together, is there a way to show individual year of FRN disbursements?

A: Yes, click on each year individually to see that year's information. Then click on each FRN for it's detail.

Q: FYI - the funding analysis page doesn't work well with firefox.

A: Yes, we know; Internet Explorer works well; please be patient; not enough programming staff.

Q: Thanks so much for making training so convenient. I love these sessions! Your team is awesome!

A: Thank you for your comment!!!