

# E-Rate: FCC Form 470

Presented by:  
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Texas E-Rate Coordinator


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ESC 12/470 Workshop/July 2009/Financial Svcs-TPESC


## Agenda



- The purpose of the 470
- Before you start your 470
- Before you submit your 470
- Let's go through the 470 step-by-step
  - Application
  - Certifications



## The purpose of the 470




- Opens the competitive bidding process
- Notifies all vendors of your intent to purchase new E-Rate eligible products and services
- Describes who you are, the point of contact, and many details of your school district

**Must** have an establishing 470 to receive any E-Rate funds

## Before you start your 470

- Gather the information you'll need to complete your form
  - All your entity numbers
    - New Schools
    - New NIFs
    - Current/existing entities
  - Services you'll be requesting
  - Who will answer application questions
  - Who will answer PIA/technical questions
  - Area codes and exchange codes
  - BEN: Entity that will be paying the bills
  - Any restrictions you want to place on vendors



## Before you start your 470

- Review new FY 13 ESL
- Check status of STaR Charts
- Check status of your Tech plan



## Before you submit your 470

- Comply with all state and local requirements  
[www.tea.state.tx.us/school.finance/audit/resguide12/purchase/](http://www.tea.state.tx.us/school.finance/audit/resguide12/purchase/)
- Plan to apply in all applicable categories of service
- Double check which category of service each request belongs in
- Consider multi-year contracts and voluntary extensions

# Let's look at the form itself



Universal Service Administrative Company [Success Story](#)

**Schools and Libraries** [Schools and Library Applicants](#) [Service Providers](#)

**About the Schools and Libraries Program:**

- Overview of the Program
- Overview of the Process
- Outreach and Training
- Filing Appeals
- Understanding Audits
- Suspensions and Debarments

**Schools and Libraries Tools:**

- Apply Online
- Top Requested Pages
- Submit a Question
- Latest News
- Calendar/Reminders
- Required Forms
- Reference Area
- Search Tools
- Changes and Corrections
- Program Compliance -

**Applicants**

The Schools and Libraries Program of the Universal Service Fund makes discounts available to eligible schools and libraries for telecommunication services, Internet access, and internal connections. The program is intended to ensure that schools and libraries have access to affordable telecommunications and information services.

**Service Providers**

The Schools and Libraries Program reimburses telecommunications, Internet access, and internal connections providers for discounts on eligible services provided to schools and libraries. While schools and libraries apply for these discounts, USAC works in conjunction with service providers to make sure these discounts are passed on to program participants.

**Latest News, Important Notices, and Reminders**

- Important Notice:** [Federal Communications Commission announced the adoption of an Order extending its relief plan to assist victims of Hurricane Katrina](#)
- Reminder:** [Letter to the Field for 2006](#)
- Reminder:** [ABCs of the Schools and Libraries Training Sessions](#)

**Hurricane Katrina Universal Service Fund Relief Information**

## To begin:



Form 470	Form 471	Form 486	Utilities
Description of Services Requested and Certification Form	Services Ordered and Certification Form	Receipt of Service Confirmation Form	
Form 470 Interview	Form 471 Interview	Form 486 Interview	FRN Extension Status
Create Form 470	Create Form 471	Form 486 PDF	Entity Search
Search Posted	Continue Incomplete	Certify Complete	
Continue Incomplete	Certify Complete		
Certify Complete	Display		
	Application Status		
	Item 21 Attachment		



SLD Home Site Map Search Site Contact SLD

### Schools and Libraries Service Program Description of Services Requested and Certification Form New Form 470 Application

Be sure to review the Form 470 Instructions, available in the Applying for Discounts: Step-by-Step Section of the SLD Web Site (<http://www.sl.universalservice.org/reference/y4ez470guide.asp>). And remember, if you need additional help while you are filing your Form 470 online, click on the "Help" button in the top right hand corner of each screen.

**Attention MAC Users!** If you are using Internet Explorer to access the online application, you must double click the navigation buttons.

Enter zip code or  
Entity # to proceed

Enter Zip Code or Entity Number  
and Click Next:

Zip Code:

OR

Entity Number:



<< Previous Next >>




SLD Home   Site Map   Search Site   Contact SLD

Select your school or library for  
Zip Code: 76712

**If after careful review, your entity is not found, please contact the SLD Client Service Bureau at 1-888-203-8100 for assistance.**


Entity Number	Name	Street Address
<input checked="" type="radio"/> 141138	EDUCATION SERV CTR- REGION 12	2101 W LOOP 340,
<input type="radio"/> 225953	EDUCATION SERVICE CENTER - REGION 12	2101 W LOOP 340,

Once you arrive at this screen, you'll select the entity that corresponds to your location and select the "next" button at the bottom of the page.



**Pay attention to this pop-up screen to make sure the information is correct before going further with your application.**

Microsoft Internet Explorer

 Please verify the information in Block 1, Items 1 and 4 (a - c) are correct. If the information is incorrect, you cannot file a Form 470 at this time. Please call the Schools and Libraries Client Service Bureau at 1-888-203-8100 to correct your information. After your information has been corrected, you will need to create a new Form 470.

OK

**Block 1: Applicant Address and Identifications**

**1. Name of Applicant (30 characters max.)**  
EDUCATION SERV CTR-REGION 12

**2. Funding Year:**  
Year 2008: 07/01/2008 through 06/30/2009

**3. Your Entity Number (up to 10 digits)**  
141138

**4a. Applicant's Street Address, P.O.Box, or Route Number**  
2101 W LOOP 340

**City**  
WACO

**State**  
TX

**Zip Code**  
76712

**b. Telephone number**  
( 254 ) 297 - 1208

**c. Fax number**  
( 254 ) 666 - 0823

**5. Type Of Applicant**

- ☐ Individual School (individual public or non-public school)
- ☒ School District (LEA: public or non-public [e.g., diocesan] local district representing multiple schools)
- ☐ Library (including library system, library outlet/branch, or library consortium as defined under LSTA)
- ☐ Consortium (intermediate service agencies, states, state networks, special consortia of schools and/or libraries)

**Make sure you have selected the correct funding year for your application.**

**Select the correct type of application you're submitting.**

**6a. Contact Person's Name:**

Copy 4a-c above to 6b-d below

First, if the Contact Person's Street Address is the same as in Item 4 above, check this box. ☐ If not, please complete the entries for the Street Address below.

**6b. Street Address, P.O.Box, or Route Number**

**City**

**State**

**Zip Code**

Check the box next to your preferred mode of contact and provide your contact information. One box **MUST** be checked and an entry provided.

☐ **6c. Telephone Number** ( ) - ext. ( )

☐ **6d. Fax Number** ( ) - ( )

☐ **6e. E-mail Address** ( )

**This person should be able to answer questions concerning the application.**

**You may fill out all three areas but at least one of the three choices MUST be checked!**  
I suggest that you give an email address so that TPESC can include your school or district in our information tools that are created to assist in meeting many USAC deadlines. The main deadline we focus on is the Form 486. If you include this information you will automatically be added to our support tool.

This next screen, as you move to the next page is important. Print this page so you can come back into this application.

HOME | CANCEL | HELP

## FCC Form 470

Universal Service Program Description of Services Requested and Certification Form



Entity Number: 141138  
Contact Person: Cathey George

Applicant's Form Identifier:  
Phone Number: 254-297-1208

Please Record This Form 470 Application Number For Future Reference:  
This Number Must Be Used To Complete Your Application,  
If You Leave This Process Before The Application Is Completed.

Form 470 Application#: **472220000545716**

Next >>

Click  
"Next"

Approval by OMB  
3060-0806

Entity Number: 141138  
Contact Person: Cathey George

Applicant's Form Identifier:  
Phone Number: 254-297-1208

### Block 2: Summary Description of Needs or Services Requested

#### 7 This Form 470 describes (check all that apply):

- a. ☐ Tariffed or month-to-month services to be provided without a written contract. A new Form 470 must be filed for non-contracted tariffed or month-to-month services for each funding year.
- b. ☐ Services for which a new written contract is sought for the funding year in Item 2.  
Check if you are seeking ☐ a multi-year contract and/or ☐ a contract featuring voluntary extensions
- c. ☐ A multi-year contract signed on or before 7/10/97 but for which no Form 470 has been filed in a previous program year.

NOTE: Services that are covered by a signed, written contract executed pursuant to posting of a Form 470 in a previous funding year OR a contract signed on/before 7/10/97 and previously reported on a Form 470 as an existing contract do NOT require filing of a Form 470.

If you're not sure exactly what you're going to wind up needing, select both 'a' and 'b' so you keep your options open.



**IMPORTANT: Please read the following:**

You will now provide details about the services you are seeking so that vendors may respond appropriately. You will be guided through separate screens for Telecommunications Services, Internet Access, Internal Connections Other than Basic Maintenance and/or Basic Maintenance of Internal Connections and have an opportunity to provide information on services you seek (if any) in each category.

**Please Note:**

- If you checked Item 7a, you must provide information on the Telecommunications Services and/or Internet Access screen.
- If you checked Item 7b, you must provide information on the Telecommunications Services and/or Internet Access and/or Internal Connections Other than Basic Maintenance and/or Basic Maintenance of Internal Connections screen.

Please use all of the screens that apply to the services you seek.

**Block 2: Summary Description of Needs or Services Requested**

What kinds of services are you seeking for Telecommunications Services? (Refer to the Eligible Services List at [www.sl.universalservice.org](http://www.sl.universalservice.org) for examples). Please answer the questions below if you select this category.

**8 ☐ Telecommunications Services**

*Do you have a Request for Proposal (RFP) that specifies the services you are seeking? If you check YES, your RFP must be available to all interested bidders for at least 28 days. If you check YES and your RFP is not available to all interested bidders, or if you check NO and you have or intend to have an RFP, you risk denial of your funding requests.*

**a** ☐ YES, I have released or intend to release an RFP for these services. It is available or will become available on the Web at  or via (check one):  
☐ the Contact Person in Item 6 or ☐ the contact listed in Item 12.

**b** ☐ NO, I have not released and do not intend to release an RFP for these services.

**Whether you check YES or NO, you must list below the Telecommunications Services you seek. Specify each service or function (e.g., local voice service) and quantity and/or capacity (e.g., 20 existing lines plus 10 new ones). See the Eligible Services List at [www.sl.universalservice.org](http://www.sl.universalservice.org) for examples of eligible Telecommunications services. Remember that only eligible telecommunications providers can provide these services under the universal service support mechanism. Attach additional lines if needed.**

**c** ☐ Check this box if you prefer discounts on your bill. ☐ Check this box if you prefer reimbursement after paying your bill in full. ☐ Check this box if you do not have a preference.

Service or Function:	Quantity and/or Capacity:
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

**IMPORTANT:**

**If you say you have an RFP, make sure you have it available!**

**If you have an RFP that you will use, make sure you have the 470 open for the entire 28 days that the RFP is available. Both RFP and 470 must remain open a full 28 days.**

**Block 2: Summary Description of Needs or Services Requested**

What kinds of services are you seeking for Telecommunications Services? (Refer to the Eligible Services List at [www.sl.universalservice.org](http://www.sl.universalservice.org) for examples). Please answer the questions below if you select this category.

**8 ☐ Telecommunications Services**  
*Do you have a Request for Proposal (RFP) that specifies the services you are seeking? If you check YES, your RFP must be available to all interested bidders for at least 28 days. If you check YES and your RFP is not available to all interested bidders, or if you check NO and you have or intend to have an RFP, you risk denial of your funding requests.*

**a** ☐ YES, I have released or intend to release an RFP for these services. It is available or will become available on the Web at  or via (check one):  
☐ the Contact Person in Item 6 or ☐ the contact listed in Item 12.

**b** ☐ NO, I have not released and do not intend to release an RFP for these services.

**Whether you check YES or NO, you must list below the Telecommunications Services you seek. Specify each service or function (e.g., local voice service) and quantity and/or capacity (e.g., 20 existing lines plus 10 new ones). See the Eligible Services List at [www.sl.universalservice.org](http://www.sl.universalservice.org) for examples of eligible Telecommunications services. Remember that only eligible telecommunications providers can provide these services under the universal service support mechanism. Attach additional lines if needed.**

**c** ☐ Check this box if you prefer discounts on your bill. ☐ Check this box if you prefer reimbursement after paying your bill in full. ☐ Check this box if you do not have a preference.

Service or Function:	Quantity and/or Capacity:
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

■ In this bottom section, you will list all the Telecommunications services for which you wish to receive bids

- Block 2, Item 9 (Internet Access), 10 (Internal Connections), and 11 (Basic Maintenance) will be completed just as Block 2, Item 8, Telecommunications was completed.

Item 12 is truly  
OPTIONAL

**Block 2: Summary Description of Needs or Services Requested**

**12. (Optional)** Please name the person on your staff or project who can provide additional technical details or answer specific questions from service providers about the services you are seeking. This need not be the contact person listed in item 6 nor the Authorized Person who signs this form.

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Telephone number: (\_\_\_\_) \_\_\_\_-\_\_\_\_ Ext. \_\_\_\_\_

Fax number: (\_\_\_\_) \_\_\_\_-\_\_\_\_

E-mail Address: \_\_\_\_\_

**13a.** ☐ Check this box if there are any restrictions imposed by state or local laws or regulations on how or when service providers may contact you or on other bidding procedures. Please describe below any such restrictions or procedures, and/or a Web address where they are posted and provide a contact name and telephone number.

☐ Check this box if no state and local procurement/competitive bidding requirements apply to the procurement of services sought on this Form 470.

\_\_\_\_\_

**13b.** If you have plans to purchase additional services in future years, or expect to seek new contracts for existing services, you may summarize below (including the likely timeframes). If you are requesting services for a funding year for which a Form 470 cannot yet be filed online, include that information here.

\_\_\_\_\_

Make sure you input any restrictions you wish  
to impose on all bidders in Block 2, Item 13a

Be careful **not** to check this box if you have  
requested anything other than basic services

**Block 3: Technology Resources**

**14.** ☐ **Basic telephone service only:** If your application is for basic telephone service and voice mail only, check this box and skip to item 16. Basic telephone service is defined as wireline or wireless single line voice service (local, cellular/PCS, and/or long distance) and mandatory fees associated with such service (e.g., federal and state taxes and universal service fees).

**15.** Although the following services and facilities are ineligible for support, they are usually necessary to make effective use of the eligible services requested in this application. Unless you indicated in item 14 that your application is ONLY for basic telephone service, you must check one or both boxes in 15a through 15e. You may provide details for purchases being sought.

a. Desktop software: Software required ☐ has been purchased; and/or ☐ is being sought.

b. Electrical systems: ☐ adequate electrical capacity is in place or has already been arranged; and/or ☐ upgrading for additional electrical capacity is being sought.

c. Computers: a sufficient quantity of computers ☐ has been purchased; and/or ☐ is being sought.

d. Computer hardware maintenance: adequate arrangements ☐ have been made; and/or ☐ are being sought.

e. Staff development: ☐ all staff have had an appropriate level of training/additional training has already been scheduled; and/or ☐ training is being sought.

f. Additional details: Use this space to provide additional details to help providers to identify the ineligible services you desire

\_\_\_\_\_

Be honest here, but know that if you're checking that services are  
being sought, you will be contracted by other vendors.

**Block 4: Recipients of Service**

**16. Eligible Entities That Will Receive Services:**

Check the ONE choice (Item 16a, 16b or 16c) that best describes this application and the eligible entities that will receive the services described in this application. You will then list in Item 17 the entity/entities that will pay the bills for these services.

a. ☐ Individual school or single-site library.

b. ☐ Statewide application (check all that apply):

You must select a state if (b) is selected:

<Select from the list> ▼

☐ All public schools/districts in the state:

☐ All non-public schools in the state:

☐ All libraries in the state:

c. ☐ School district, library system, or consortium application to serve multiple eligible entities:

Does your application include INELIGIBLE entities? ☐ No ☐ Yes. If yes, complete Item 18.

Number of eligible entities:

*For these eligible entities, please provide the following*

Area Codes (list each unique area code)	Prefixes associated with each area code (first 3 digits of phone number) separate with commas, leave no spaces
<input type="text"/>	<input type="text"/>

**Annotations:**

- Make sure you declare any ineligible sites here so that you can cost allocate them in Item 18
- Show how many entities you have in this application.

**Area Codes and Prefixes**

State	Area Codes	Prefixes
	254	297

**Annotation:**

Double check your information for accuracy before clicking "next".

Put in your zip code and the entity selections will appear in the "Selection List".

### Block 4: Listing Recipients of Service

**17. Billed Entities:** List the entity/entities that will be paying the bills directly to the provider for the services requested in this application. These are known as Billed Entities. At least one line of this item must be completed. If a Billed Entity cited on your Form 471 is not listed below, funding may be denied for the funding requests associated with this Form 470.

Please click on the Help button for specific instructions about completing this page

Zip Code:  OR Entity Number:

Please select at least one Billed Entity. You may do multiple searches to add all eligible billed entities on this application.

Selection List		Billed Entity(ies)
<select from list>	<input type="button" value="Add All &gt;&gt;"/>	<select from list>
EDUCATION SERV CTR-REGION 12	<input type="button" value="Add &gt;"/>	
EDUCATION SERVICE CENTER - REGION 12	<input type="button" value="Remove &lt;"/>	
MIDWAY INTERMEDIATE SCHOOL	<input type="button" value="Remove All &lt;&lt;"/>	
MIDWAY MIDDLE SCHOOL		
OPTIONS PROGRAM		
SOUTH BOSQUE ELEMENTARY SCHOOL		
SPEEGLEVILLE ELEMENTARY SCHOOL		
SPRING VALLEY ELEM SCHOOL		
TSTC-COMP. BASED HIGH SCHOOL		

Select your BEN and then click the "Add" button to put it into the "Billed Entity(ies)" column.

Please click on the Help button for specific instructions about completing this page

Zip Code:  OR Entity Number:

Please select at least one Billed Entity. You may do multiple searches to add all eligible billed entities on this application.

Selection List		Billed Entity(ies)
<select from list>	<input type="button" value="Add All &gt;&gt;"/>	<select from list>
EDUCATION SERVICE CENTER - REGION 12	<input type="button" value="Add &gt;"/>	EDUCATION SERV CTR-REGION 12
MIDWAY INTERMEDIATE SCHOOL	<input type="button" value="Remove &lt;"/>	
MIDWAY MIDDLE SCHOOL	<input type="button" value="Remove All &lt;&lt;"/>	
OPTIONS PROGRAM		
SOUTH BOSQUE ELEMENTARY SCHOOL		
SPEEGLEVILLE ELEMENTARY SCHOOL		
SPRING VALLEY ELEM SCHOOL		
TSTC-COMP. BASED HIGH SCHOOL		
WACO SDA SCHOOL		



**Block 5 requires your careful review since the person signing this form will be held accountable. Read them carefully!!!**

**Questions 19 – 26...**

**Block 5: Certification and Signature**

19. ☐ I certify that the applicant includes:(Check one or both.)
- a. ☐ schools under the statutory definitions of elementary and secondary schools found in the **No Child Left Behind Act of 2001, 20 U.S.C.Secs.7081(18) and (38)**, that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or
  - b. ☐ libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any school (including, but not limited to elementary and secondary schools, colleges, and universities).
20. ☐ I certify that all of the individual schools, libraries, and library consortia receiving services under this application are covered by technology plans that are written, that cover all 12 months of the funding year, and that have been or will be approved by a state or other authorized body, an SLD-certified technology plan approver, prior to the commencement of service. The plans were written at the following level(s):
- a. ☐ individual technology plans for using the services requested in the application; and/or
  - b. ☐ higher-level technology plans for using the services requested in the application; or
  - c. ☐ no technology plan needed; application requests basic local, cellular, PCS, and/or long distance telephone service and/or voice mail only

**Information for the person who has signature authority needs to be input in this area.**

29. Printed name of authorized person	<input type="text"/>
30. Title or position of authorized person	<input type="text"/>
31a. Street Address, P.O. Box, or Route Number:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>
31b. Telephone number of authorized person: ( ) - ext.	<input type="text"/>
31c. Fax number of authorized person: ( ) -	<input type="text"/>
31d. Email address of authorized person:	<input type="text"/>
31e. Name of authorized person's employer:	<input type="text"/>

**Service provider involvement with preparation or certification of a Form 470 can taint the competitive bidding process and result in the denial of funding requests. For more information, refer to the SLD web site at [www.sl.universalservice.org](http://www.sl.universalservice.org) or call the SLD Client Service Bureau at 1-888-203-8100.**

An important message to read carefully

Please submit this form to:

SLD-Form 470  
P.O. Box 7026  
Lawrence, Kansas 66044-7026  
1-888-203-8100

For express delivery services or U.S. Postal Service, Return Receipt Requested, mail this form to:

SLD Forms  
ATTN: SLD Form 470  
3833 Greenway Drive  
Lawrence, Kansas 66046  
1-888-203-8100

FCC Form 470  
November 2004

<< Previous   Reset   Next >>

**At this point you have filled in all information for the Form 470 application. The final steps in the process are to:**

a. **Verify** a final time that all information is correct in each block you have completed. Use the "Print Preview" button at the bottom of this screen to review your work. If you decide that you need to make corrections, hit "Previous" to go back and make changes.

**Use your browser to print** a copy of the Form 470. Click on your browser's "File" button, and select the "Print" option while you are using "Print Preview".

**Click the "Submit" button** at the bottom of this screen to electronically submit your Form 470 to the SLD.

**IMPORTANT NOTE:** by clicking "Submit" you are simultaneously releasing your completed application to the SLD for posting.

b. **You must click "Submit" to file your Form 470 and begin the required 28-day posting period. If you do not click "Submit," you MAY NOT file a Form 471 pursuant to a Form 470.**

**PLEASE NOTE:** After you "submit" this Form 470, you have one more step to complete. The next screen will describe the certification process for the Form 470. You will be given the choice to certify (sign) this Form 470 either electronically via a PIN system, or manually by printing out a certification page for signature.

<< Previous   **Submit**   Print Preview

Until you click "Submit" your application will not be processed.

## **FINAL STEP! You must choose one of the following options.**

Please choose one of the following options to continue certification:

Form 470 Application#: **200780000545717**

This is the final step in completing your Form 470. You may sign this document either electronically through the use of a PIN, or you may print out a certification page, sign it, and then mail it to the address listed below.

For Electronic Certification, click the Electronic Certification button and you will view the electronic certification screen of Block 5. On this page you will enter the User ID that you created when requesting your PIN from the SLD, and your SLD PIN. If you do not have a PIN, you can request one using the "Request a PIN" button. If you have applied for a PIN but have not yet received one and want to E-Cert later, you can close out and come back later using Certify Complete from the Main Menu.

Electronic Certification

[Electronic Certification?](#) Or [Paper Certification?](#)

To be eligible to request a PIN:

- (1) You must be the authorized person on a Form 471 or Form 486 filed online and certified on paper. [Note: If the SLD issued a PIN to you before 07/25/2002, you may also use a form filed online and certified online.]
- (2) The Form 471 or Form 486 must be for Funding Year 1999 or later.
- (3) The Form 471 or Form 486 must feature one or more funded FRNs.
- (4) You must have both the Form Application # assigned by the SLD and the Security Code you received after completing Block 1.

Request a PIN

Paper Certification - After clicking the "Paper Certification" button, you will view the final screen of Block 5.

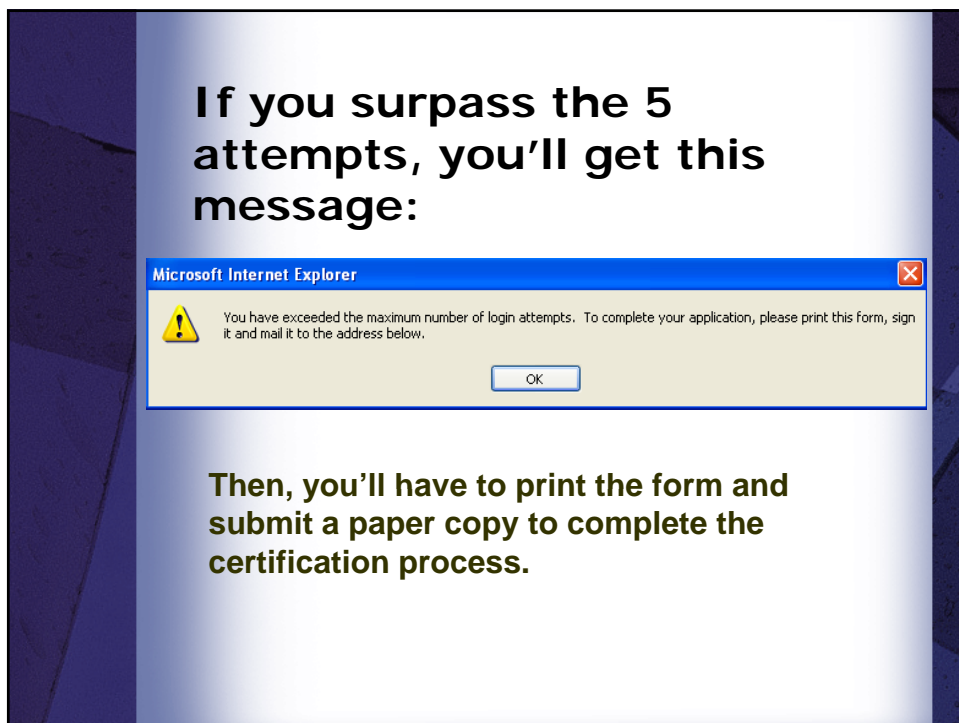
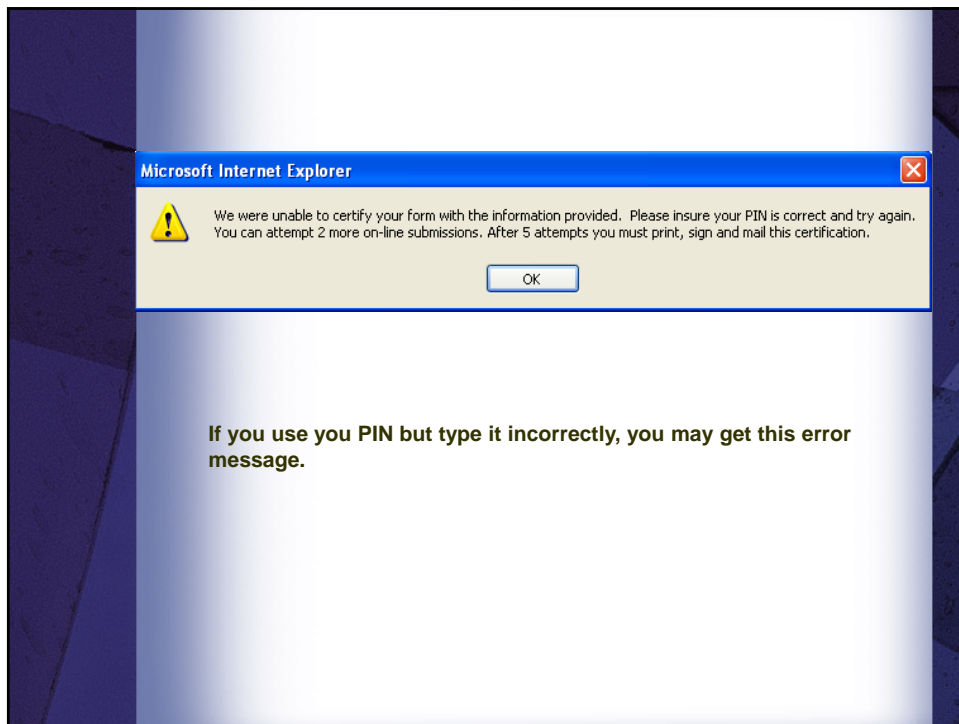
- (1) Use Paper Certification ONLY if you are not Electronically Certifying your 470.
- (2) **Print out (using your browser), sign, and send in this Block 5 certification page.** When you print Block 5 using your browser, the form will automatically include your Form 470 Application Number, Applicant Name, and Applicant Address. Item (25) must be signed by the person who will certify to the accuracy of the information on the form. Mail the signed Block 5 to:

SLD - Form 470  
P.O. Box 7026  
Lawrence, KS 66044-7026

**If sent by express delivery services or U.S. Postal Service, Return Receipt Requested, the form should be mailed to:**

SLD Forms  
ATTN: SLD Form 470  
3633 Greenway Drive  
Lawrence, KS 66046

Paper Certification



## Contact Information

- E-Rate Support  
[erate@esc12.net](mailto:erate@esc12.net) 254-297-1123
- Technology Planning  
[eplan@esc12.net](mailto:eplan@esc12.net) 254-297-1275
- STaR Chart Support  
[starchart@esc12.net](mailto:starchart@esc12.net) 254-297-1275

# Questions?